Important information for exhibitors



Use of stands outside of exhibition hours

- The following rules apply for use of stands outside of exhibition hours. In particular, the Technical Guidelines as well as the duties of the operator as per Section 38 paragraphs 1-4 SBauVO NRW* must be adhered to.
- A maximum limit of 500 persons is hereby defined for the approval of a stand party. The maximum number of persons per m² is 0.5 and must not be exceeded.
- 3. After the end of the trade fair, you will be able to use the stand until 10.00 pm at the latest. The limit time of 10.00 pm must be respected by all exhibitors. After 10.00 pm, you have the option of carrying out the necessary cleaning up work. You must leave the premises by 10.30 pm at the latest.
- 4. A corresponding number of security personnel will be provided by Messe Düsseldorf depending on the size of the event/stand. Messe Düsseldorf will arrange the security personnel. The costs of this are included in the remuneration defined.
- 5. As a fundamental rule, all aspects of the extended stand use must take place within the stand space rented for the event. Escape and emergency routes must not be included in the use and must not be built on or over. The operator of the extended stand use must ensure that alarm and security announcements can be heard by all visitors at all times.
- 6. If musical performances are arranged during the event, kindly comply with the obligation to register with GEMA (German Performing Rights Society) (gema@gema.de; Tel.: +49 30 212 4500). Please remember that any musical performances must not disturb neighbouring stand parties taking place at the same time.
- 7. The relevant pedestrian entrances and exits for the event, as well as the cloakrooms, will be open until 10.30 pm. Shuttle buses to the car parks will be available from the North Entrance until 10.30 pm.
- 8. Guests entering the exhibition centre **prior** to the close of the exhibition require a valid entrance ticket. Guests entering the exhibition centre **after** the close of the exhibition require a written invitation from the exhibitor extending the invitation. **The security service cannot allow guests to enter without this invitation.**

- 9. To ensure the smooth **entry** of vehicles belonging to caterers, musicians etc., please request Ms. Raphaela Müller (MuellerR@messe-duesseldorf.de) to send you a service vehicle access permit for your stand party. Please also make sure that you send the relevant permits to your caterers, musicians, etc, as they will need to show them at Gate 1. Messe Düsseldorf will need their vehicle registration numbers for this purpose. Please ensure that all vehicles enter through **Gate 1**. The catering or event personnel can park private vehicles in the large car parks.
- 10. Admission of hostesses: To ensure that hostesses can access our premises without any problems, please give each of them the Messe Düsseldorf stand party permit. They need to submit the permit at the INFO counter of the North Entrance, where they will be given an entrance ticket enabling them to enter the exhibition centre via the North Entrance from 5.00 pm that day. For security purposes, would you please give each hostess the mobile phone number of your stand management.
- 11. Extra costs may be incurred if areas and services in addition to the already rented stand space are required for a stand party. (e.g. outdoor space, power, water, etc.).

* SBauVO NRW (extract)

Section 38. Obligations of the operators, organisers and authorised parties of event locations.

- (1) The operator is responsible for the safety of the event and for adherence to regulations.
- (2) During operation of event locations, the operator or an event manager appointed by him must be present at all times.
- (3) The operator must ensure that stewards, fire service supervisors and first-aid staff cooperate with the police, the fire brigade and the ambulance service.
- (4) The operator is obliged to discontinue operation if the installations, facilities or devices necessary for the safety of the event location are not operational or if operational regulations cannot be complied with.
- (5) The operator can transfer the obligations under paragraphs 1 to 4 to the organiser through a written agreement. This person, or the authorised parties appointed by this person to manage the event, must be familiar with the event location and its facilities. The responsibility of the operator shall remain unaffected.